Delta Dental PPO™ Delta Dental Premier®

Go Paperless

View your documents online



Why go paperless?

- It's convenient. Get your claim statements, pre-treatment estimates and other important plan documents online. You'll get an email alert every time a new document is available.
- It saves paper. You'll reduce your ecological footprint.
- It's faster. No need to wait for "snail mail."
- It's easy. Updating your settings takes only a few moments.

How do I change my settings?

Visit **deltadentalins.com**. Log in to your account. (If you don't already have one, click **Register Today** to sign up.)

- 1. Click on the My Profile tab.
- 2. Go to the Go Paperless section
- 3. Select Online and click Save.

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Turn the page to learn how to download and read your electronic claims statements.



Where can I find my claims?

To view your claim statements as PDFs, simply log in to your online account.

- 1. Go to **deltadentalins.com**. Log in.
- 2. Click on **Documents** tab at the top.
- Choose the claim you want to view. A new window will pop up with the PDF, which you can save to your desktop for reference. (If the window does not pop up, make sure your browser has not disabled pop-ups.)

Home	Benefits	Claims Do	umer	nts Membership My Profile						
Documents	s by Year	2016	Doc	uments						
2017		Issue	d 🕶	Description						
2016		10/27	2016	6 🔁 Claim Statement – JOHN SMITH						
2015	05/05	2016	6 🔁 Claim Statement – JOHN SMITH							
2014	Docu	Documents are PDF files. Use Adobe Acrobat plugin or compatible browser to view.								
2013										
2012										

<u>Note</u>: You can also see claim information listed under the **Claims** tab, although this feature does not allow you to download the full statement in PDF form.

What's in my claim statement?

#1 Claim number : 20160255494511	A	В	С	D	E	F	G	B
PROCEDURE NUMBER AND TYPE OF SERVICE	SUBMITTED FEE (\$)	ACCEPTED FEE (\$)	MAXIMUM CONTRACT ALLOWANCE (\$)	AMOUNT APPLIED TO DEDUCTIBLE (\$)	PAID BY ANOTHER PLAN (\$)	CONTRACT BENEFIT LEVEL	DELTA DENTAL PAYS (\$)	PATIENT PAYS (\$)
Date of service: January 1, 2016 Treatment type: Restorative (D2393) RESIN-BASED COMPOSITE - TWO SURFACES, POSTERIOR TOOTH Tooth: 30 Surface(s): B,O	280.00	255.00	255.00	0.00		80% Treating pro	204.00 ovider: JANICE	51.00 LEE
Date of service: January 1, 2016 Treatment type: Restorative (D2393) RESIN-BASED COMPOSITE - TWO SURFACES, POSTERIOR TOOTH Tooth: 31 Surface(s): D,O	280.00	255.00	255.00	0.00		80% Treating pr	204.00 ovider: JANICE	51.00 LEE
Claim total for JOHN SMITH	560.00	510.00	510.00	0.00	0.00		408.00	102.00

- A. **Submitted fee:** The amount charged by the dental office.
- B. Accepted fee: The total owed to the dentist, including your share and the amount paid by insurance.
- C. **Maximum contract allowance:** The total on which Delta Dental bases its payment portion.

<u>Note</u>: If you go to an out-of-network dentist, this amount may be lower than the accepted fee.

D. **Amount applied to deductible:** How much of your deductible you have fulfilled with the given procedure(s).

<u>Note</u>: Not all plans include a deductible (a fixed dollar amount you are required to pay before your coverage applies).

E. **Paid by another plan:** The amount covered by your primary plan, if you have dual coverage.

<u>Note</u>: This column only applies if Delta Dental is your secondary plan (such as coverage through your spouse or second job).

- F. **Contract benefit level:** The percent of the maximum contract allowance that's paid by your dental plan.
- G. **Delta Dental pays:** The amount your dentist is paid through your current dental plan.
- H. **Patient pays:** How much you owe the dentist: This is what's left over from the accepted fee after your insurance covers its portion(s).

Delta Dental PPO and Delta Dental Premier are underwritten by Delta Dental Insurance Company in AL, DC, FL, GA, LA, MS, MT, NV, TX and UT and by not-for-profit dental service companies in these states: CA — Delta Dental of California; PA, MD — Delta Dental of Pennsylvania; NY — Delta Dental of New York, Inc.; DE — Delta Dental of Delaware, Inc.; WV — Delta Dental of West Virginia, Inc. In Texas, Delta Dental Insurance Company provides a dental provider organization (DPO) plan.